



Pikes Peak Library District



2018 Annual Report

Providing resources and opportunities that impact individual lives and build community.

Pikes Peak Library District seeks to engage and transform people's lives via its 14 facilities, online resources, and mobile library services. By providing equitable access to information, we welcome all members of the community to enrich their minds, make connections, and reach for their full potential.

As a national leader and the second largest library system in Colorado, Pikes Peak Library District serves a population of more than 650,000 residents in El Paso County, thanks to an employee base of nearly 500 full-and part-time staff and almost 1,700 volunteers. PPLD continues to be recognized for its commitment to diversity and community collaboration, its innovative and community-focused programs, and excellent customer service.

Learn more at ppld.org.



American Library Association President Visits PPLD

The top official of the world's oldest and largest library association visited Pikes Peak Library District in October of 2018 to discuss how Pikes Peak Library District strengthens the El Paso County community. Loida Garcia-Febo, the first Puerto Rican-American president of the American Library Association (ALA), explored four of the 14 libraries in the Pikes Peak region from Oct. 5 - 6, 2018.

First, Garcia-Febo kicked off Culture Mash at Sand Creek Library by addressing the crowd in Spanish and recording her speech in the Library's studio. The event featured food and activities representative of the diversity in the region. After Culture Mash, Garcia-Febo discussed why libraries create strong communities at a Pikes Peak Women event held at Library 21c. The panel-format discussion played host to conversations about community engagement and the evolution of libraries in the modern age.

On Oct. 6, Garcia-Febo visited High Prairie Library to

participate in the annual High Prairie Harvest Festival. Pikes Peak Library District Chief Librarian and CEO John Spears joined Garcia-Febo to address the crowd at the event, alongside several regional dignitaries, including Carol Smith, President of the Colorado Association of Libraries; Dave Ahrens, President of the Eastern Plains Chamber of Commerce; and Sharon Morris, Interim Assistant Commissioner of the Colorado State Library.

El Paso County was the first of Garcia-Febo's stops on her national tour of six library systems. Other stops included Cambridge, Mass.; Seattle; North Miami; Los Angeles; and Washington, D.C. She noted that she very much enjoyed learning about the Library District and was impressed with the options available to patrons in the area.

"As a cornerstone of democracy, Pikes Peak Library District empowers users to make informed decisions by providing free access to information," said Garcia-Febo. "Pikes Peak Library District continues to play an invaluable role in providing resources and expertise to foster community engagement and transform lives through education and lifelong learning."

2018 Highlights:



Pikes Peak Library District celebrated the District's first Career Online High School graduation on Feb. 14, 2018! The event honored the hard work and accomplishments of five graduates. Each also received a career certificate in general career preparations, homeland security, or office management.



PPLD and Urban Peak Colorado Springs (now The Place) launched a first-of-its-kind initiative in the state. Aimed at helping teen runaways and youth experiencing homelessness, the partnership resulted in PPLD libraries becoming a part of the National Safe Place Network.



Six staff members traveled to Kuala Lumpur, Malaysia, to the International Federation of Library Associations and Institutions (IFLA) World Library and Information Congress (WLIC). While there, Chief Public Services Officer Teona Shainidze-Krebs co-presented with Chief Librarian and CEO John Spears in the session "Library Services: Empowering People to Develop Their Inter-Cultural Identities."



All Pikes Peak Reads had another successful year in 2018 with dozens of amazing programs. Two of the 2018 APPR authors paid visits to the Pikes Peak region. Helen Thorpe, author of *The Newcomers*, visited PPLD on Oct. 2, 2018, and gave a presentation on the process behind writing her book. More than 200 people attended at Library 21c. The author of Newbery Medal-winning children's book *Last Stop on Market Street*, Matt de la Peña, delivered three keynote sessions at Library 21c, including two presentations to students from area schools and one to the public. These three sessions brought 664 attendees to Library 21c. de la Peña spoke about diversity in young adult literature and the immigrant experience in the United States.



Pikes Peak Library District added a social worker to its staff in October of 2018. Alicia Kwande offices out of Penrose Library and serves patrons at each location throughout the District. She collaborates with the social workers at Denver Public Library, local community organizations, and staff to serve patrons with needs falling outside the realm of traditional librarianship service.



The 5th Annual Colorado Springs Mini Maker Faire was held on Oct. 20, 2018, with over 3,400 attendees. New events included a contest at the intersection of art and technology, music, local film viewing, booths, and a maker-focused Unity Project.



The new Pikes Peak Library District mobile app launched on Nov. 5, 2018. It's a much faster solution than the District's previous technology and provides extra functionality to PPLD patrons. The most popular features are the Catalog search, eLibrary, Library location listings, and the research tab.

Awards and Celebrations:

1

Three libraries of PPLD—East Library, Library 21c, and Sand Creek Library—acted as Voting Services and Polling Centers, as well as ballot drop-off sites, for the November 2018 elections. Sand Creek Library, which provided such services to voters for the first time, was one of only three voting and polling locations in Southeast Colorado Springs.

2

Past and present staff members, patrons, and supporters celebrated Penrose Library's 50th anniversary on July 15, 2018, with a ceremony and full day of activities.

3

Terry Zarsky, Strategic Services Librarian for Business, won the Southern Colorado Women's Chamber of Commerce Member of the Year Award.

Pikes Peak Library District Information

We serve all of El Paso County, excluding the Security/Widefield School District. The service area is approximately 2,070 square miles.

As the use of electronic resources continues to grow, PPLD expanded its eLibrary with new additions of Kanopy and eComics on hoopla. Kanopy, a popular on-demand streaming service, showcases more than 30,000 of the world's best films and documentaries. eComics on hoopla provides instant access to more than 12,000 titles, with the option of kids mode and action view technology.

LOCATION KEY

CH

Cheyenne Mountain Library
1785 S. 8th St.
(719) 531-6333, x7001



eLibrary
at ppld.org
Open 24 hours a day, 7 days a week

EA

East Library
5550 N. Union Blvd.
(719) 531-6333, x7014

FO

Fountain Library
230 S. Main St., Fountain
(719) 531-6333, x7002

HI

High Prairie Library
7035 Old Meridian Rd., Falcon
(719) 531-6333, x7003

LI

Library 21c
1175 Chapel Hills Dr.
(719) 531-6333, x7012

MA

Manitou Springs Library
701 Manitou Ave., Manitou Springs
(719) 531-6333, x7004



Mobile Library Services
ppld.org/mobile-library-services
(719) 531-6333, x2313

MO

Monument Library
1706 Lake Woodmoor Dr., Monument
(719) 531-6333, x7005

OL

Old Colorado City Library
2418 W. Pikes Peak Ave.
(719) 531-6333, x7006

PA

Palmer Lake Library
66 Lower Glenway St., Palmer Lake
(719) 531-6333, x7007

PE

Penrose Library
20 N. Cascade Ave.
(719) 531-6333, x7015

RO

Rockrimmon Library
832 Village Center Dr.
(719) 531-6333, x7008

RU

Ruth Holley Library
685 N. Murrery Blvd.
(719) 531-6333, x7009

SA

Sand Creek Library
1821 S. Academy Blvd.
(719) 531-6333, x7018

UT

Ute Pass Library
8010 Severy Rd., Cascade
(719) 531-6333, x7011

Patrons and Community

- 254,850 Cardholders
- 650,185 Population in Service Area
- 3,259,522 Total Visits
- 269,638 Total Public Program Attendance

Circulation

Current size of collection: 1,047,696 (Includes Print, Audio/Visual, and eLibrary materials)

Pikes Peak Library District surpassed 3.5 million circulations in OverDrive, one of the digital resources on our eLibrary. We were the only library in Colorado to do so, and our OverDrive circulation was top 20 in the country.

Top three circulations in each age group:

- **Adult:** *The Newcomers* by Helen Thorpe (2018 All Pikes Peak Reads title), *The Great Alone* by Kristin Hannah, and *The Woman in the Window* by A. J. Finn.
- **Teen:** *Turtles All the Way Down* by John Green, *Harry Potter and the Deathly Hallows* by J. K. Rowling, and *Flying Lessons and Other Stories* edited by Ellen Oh (2018 All Pikes Peak Reads title).
- **Children:** *The Guinness Book of World Records*, *Rain Reign* by Ann M. Martin, and *Pete the Cat* by James Dean.

People of Pikes Peak Library District

- 470 Staff Members
- 48,404 Volunteer Hours
- 403,504 Reference Transactions
- 67 Librarians

Financials

Revenues

Property Taxes: \$26,825,016
Specific Ownership Taxes: \$3,410,424
Fines and Fees: \$129,637
Interest Income: \$386,768
Fundraising: \$1,375,063
Other: \$151,616
Total Revenues: \$32,278,524
Revenue Per Capita: \$49.65

Buildings and Materials

- 352,705 Square Feet
- 747 Public Access Computers
- 7,330,268 Total Circulation
- 3,015,020 Total Website Homepage Traffic

Expenses:

Personnel: \$18,407,368
Library Materials: \$4,595,225
Contractual Services: \$3,456,714
Utilities: \$614,850
Capital Outlay: \$1,558,639
Other Expenses: \$1,809,361
Total Expenditures: \$30,442,157

Foundation & Friends Snapshot

Pikes Peak Library District is grateful to both the Pikes Peak Library District Foundation and the Friends of the Pikes Peak Library District for their continued support of our mission and work.