

Pikes Peak Library District Information

We serve all of El Paso County, excluding the Security/Widefield School District.
The service area is approximately 2,070 square miles.

LOCATION KEY

- CA**Calhan Library**
600 Bank St., Calhan
(719) 531-6333, x7013
- CH**Cheyenne Mountain Library**
1785 S. 8th St.
(719) 531-6333, x7001
- EA**East Library**
5550 N. Union Blvd.
(719) 531-6333, x7014
-  **eLibrary**
ppld.org
Open 24 hours a day, 7 days a week
- FO**Fountain Library**
230 S. Main St., Fountain
(719) 531-6333, x7002
- HI**High Prairie Library**
7035 Old Meridian Rd., Peyton
(719) 531-6333, x7003
- KCH**Knights of Columbus Hall**
20 W. Pikes Peak Ave.
(719) 531-6333, x6142
- LI**Library 21c**
1175 Chapel Hills Dr.
(719) 531-6333, x7012
- MA**Manitou Springs Library**
515 Manitou Ave., Manitou Springs
(719) 531-6333, x7004
-  **Mobile Library Services**
ppld.org/mobile-library-services
(719) 531-6333, x7702
- MO**Monument Library**
1706 Lake Woodmoor Dr., Monument
(719) 531-6333, x7005
- OL**Old Colorado City Library**
2418 W. Pikes Peak Ave.
(719) 531-6333, x7006
- PA**Palmer Lake Library**
66 Lower Glenway St., Palmer Lake
(719) 531-6333, x7007
- PE**Penrose Library**
20 N. Cascade Ave.
(719) 531-6333, x7015
- RO**Rockrimmon Library**
832 Village Center Dr.
(719) 531-6333, x7008
- RU**Ruth Holley Library**
685 N. Murrarby Blvd.
(719) 531-6333, x1584
- SA**Sand Creek Library**
1821 S. Academy Blvd.
(719) 531-6333, x7018
- UT**Ute Pass Library**
8010 Severy Rd., Cascade
(719) 531-6333, x7011

Patrons and Community

- 264,444 Cardholders
- 669,874 Population in Service Area
- 1,010,210 Total Visits*
- 192,505 Total Public Program Attendance*

Circulation

Current size of collection: 3,328,521 (Includes print, audio/visual, and eLibrary materials)

Pikes Peak Library District surpassed 2,430,575 million circulations in OverDrive, one of the digital resources on our eLibrary.

Top three circulations in each age group:

- **Adult:** *The Pull of the Stars* by Emma Donoghue (2020 All Pikes Peak Reads selection), *Where the Crawdads Sing* by Delia Owens, and *The Guardians* by John Grisham.
- **Teen:** *All the Impossible Things* by Lindsay Lackey (2020 All Pikes Peak Reads selection), *Ranger’s Apprentice* by John Flanagan, and *The Ballad of Songbirds and Snakes* by Suzanne Collins.
- **Children:** *The Unsung Hero of Birdsong, USA* by Brenda Woods (2020 All Pikes Peak Reads selection), *A Long Walk to Water: A Novel* by Linda Sue Park, and *The False Prince* by Jennifer A. Nielsen.

People of Pikes Peak Library District

- Nearly 460 Staff Members
- 6,688 Volunteer Hours*
- 120,653 Reference Transactions
- 67 Librarians

Financials

Revenues

- Property Taxes: \$30,095,829
- Specific Ownership Taxes: \$3,344,277
- Fines and Fees: \$63,530
- Interest Income: \$116,945
- Fundraising: \$698,871
- Other: \$68,768
- Total Revenues: \$34,388,220
- Revenue Per Capita: \$51.34

Foundation and Friends

Pikes Peak Library District is grateful to both the Pikes Peak Library District Foundation and Friends of the Pikes Peak Library District for their continued support of our mission and work.

Buildings and Materials

- 355,105 Square Feet
- 613 Public Access Computers
- 5,866,059 Total Circulation
- 2,290,729 Total Website Homepage Traffic

Expenses:

- Personnel: \$20,259,619
- Library Materials: \$4,835,313
- Contractual Services: \$3,170,718
- Utilities: \$581,231
- Capital Outlay: \$1,684,495
- Other Expenses: \$545,197
- Total Expenditures: \$33,101,256



Pikes Peak Library District

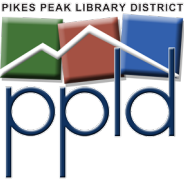
2020 Annual Report

Providing resources and opportunities that impact individual lives and build community.

Pikes Peak Library District seeks to engage and transform people’s lives via its 16 facilities, online resources, and mobile library services. By providing equitable access to information, we welcome all members of the community to enrich their minds, make connections, and reach for their full potential.

As a national leader and the second largest library system in Colorado, PPLD serves a population of nearly 670,000 residents in El Paso County, thanks to an employee base of nearly 460 full- and part-time staff and almost 1,500 volunteers. PPLD continues to be recognized for its commitment to diversity and community collaboration, its innovative and community-focused programs, and excellent customer service.

Learn more at ppld.org.



*PPLD was fully or partially closed between mid-March and December 2020 due to the COVID-19 pandemic. All programs were virtual during this timeframe and not accounted for in the figures provided above.



Connecting with the Community During COVID-19

When Pikes Peak Library District contacted Colorado Springs resident Dorian Ferrai about using Library 3D printers to make personal protective equipment for health care professionals at the beginning of COVID-19, saying yes was simple. Ferrai’s mother was a nurse, as are other members of his family. “I knew they were having troubles getting PPE parts,” he says, “so for me, it was kind of a family thing.”

PPLD found Ferrai, owner of Catz Design Farm, a company that uses 3D modeling for product development, through Make4Covid, a Denver-based coalition of volunteer makers responding to Colorado’s equipment shortage for frontline personnel.

In total Ferrai says he printed 1,800 head pieces for face guards for Make4Covid. But his weren’t the only ones PPLD contributed. When the Library was able to open up its buildings to some staff again, they got the 3D printing rolling

onsite as well. Over the course of about six weeks, a staff team produced another 1,020 ear savers for Make4Covid, and 925 more ear savers for PPLD staff.

Other pandemic-time partnerships have included donating gloves and surgical masks to the Pikes Peak Regional Office of Emergency Management; serving as a donation site for Southeast Supply Drive; providing individuals who were picking up meals distributed by local school districts and other businesses with reading material; and loaning out PPLD laptops and hotspots (and offering use of facility Wi-Fi from parking lots) so residents could search for jobs and apply for unemployment and other benefits.

PPLD also helped with efforts to bring services, like water, to those experiencing homelessness. Drinking stations were installed outside of Penrose Library, allowing anyone with a container to fill up whenever needed. “Having fresh water available is a huge need with the homeless population,” says Springs Rescue Mission Director of Guest Services Robert Farmer. “Even though we have it available at places like Springs Rescue Mission, Salvation Army, or Marian House, in the summertime, especially, that could be quite a walk for somebody to be able to get fresh water.”

2020 Highlights:



Pikes Peak Library District launched the Pikes Peak Culture Pass in March 2020, which lets library cardholders check out a digital pass and visit area museums and attractions at no cost. PPLD also reopened Knights of Columbus Hall that month as a space for and by the community.

All PPLD facilities closed to the public due to the COVID-19 pandemic on March 16, but the District kept changing and innovating in order to meet patrons’ needs.

- In April, Public Services launched virtual programming, including virtual Storytimes, live community movie discussions, virtual yoga, poetry readings, and virtual book clubs. They also initiated a virtual ask-a-librarian service, where patrons could easily connect with Library staff by phone, live chat, or virtual meeting.
- In May, all libraries launched curbside services and began accepting returned materials. The service was expanded to include wireless print job and prize pickups.
- After staff completely revamped PPLD’s annual Summer Adventure program, presented by Children’s Hospital Colorado between June and July, nearly 5,000 kids and teens participated.
- On July 1, PPLD welcomed patrons back to the libraries on a limited basis, such as to browse the collection or use computers.
- PPLD began introducing other programs and opportunities safely for patrons, such as take and make craft kits, Dial-a-Story, Stroll-a-Story, TeleGram, and Drive-in Storytime.
- During the month of September, PPLD conducted a library experience survey to capture real-time feedback of Library usage in the era of the COVID-19 pandemic to help staff better understand the experiences of patrons. More than 1,236 patrons responded through online and paper surveys.
- During the fall, PPLD launched the “All You Need Is Your Library” campaign to ensure community members were aware of digital resources available to them, in addition to All Pikes Peak Makes, a month-long celebration and program that replaced the Colorado Springs Mini Maker Faire.
- When local COVID-19 cases increased again in mid-November, PPLD began limiting access to the inside of buildings for computer use only. However, curbside services continued, and on Nov. 30, multifunction devices became available to the public for copying, scanning, and faxing.



In June, Chief Librarian and CEO John Spears and Board of Trustees President Debbie English **released a public statement on racism and inequity**, committing the Library to join the efforts of all who share its mission of building a community free of racism, hatred, and intolerance.



PPLD received an impactful estate gift from local couple. Darlene and Milt Johnson, long-time Colorado Springs residents, gifted more than \$2 million through their estate to 10 local organizations. Of the 10, two were particularly close to the couple’s hearts and were given specifically in each of their names — one of which was \$150,000 to the PPLD Foundation, in Milt’s honor. Milt, according to nephew Brian Werner, was a PPLD “power user.”



In September, **PPLD and the Manitou Art Center officially announced a new co-location partnership** where Manitou Springs Library would relocate and operate inside of the art center beginning in the Spring of 2021.



Four PPLD locations served as voter service and polling centers for the general election in early November. More than 3,000 people voted inside, 372 dropped off their ballot inside, and many more slid their ballots into secure drop boxes outside of library locations.



For the second year in a row, PPLD surpassed 2 million checkouts in one year on OverDrive. What’s even more impressive: The Library hit that milestone with more than two months remaining in the year. The title that put PPLD over the 2 million figure was *Cold as Ice* (book 17 in the Lucy Kincaid Series) by Allison Brennan. The Library ended 2020 with a total of 2,430,575 OverDrive checkouts, resulting in a top 40 ranking of all public library systems and consortiums.



PPLD received the 2020 Cigna Well-Being Award® in December, which honors a select number of organizations each year that advance a culture of health and well-being for their employees.