

4. The off-site hosted solution helps to the software version in use is current as would the patch levels. This is important to note because their software versions change annually and it had been difficult for staff to remain current with the updates. PPLD basically had been at risk of not being in full compliance of current regulations in all areas of HR and finance when we are not using the current version of software. Also, newer versions of software generally provide for more efficiency, and when we are not on the current version, we lose out on the opportunity of employing such efficiencies.
5. Tyler's network redundancy (nationally) would help to insure stability-if we go down (a server goes down, etc.), we would be down for a while. With their network, we have not had this issue.
6. PPLD's IT department had only two people working on all PPLD servers, which is noteworthy given the magnitude of computer applications PPLD currently utilizes. The off-site hosted solution effectively freed them up for their other tasks.

Costs

PPLD would continue to pay an annual fee to Tyler Technologies. PPLD has paid \$64,695 in 2015, and \$60,695 in 2016 and 2017. Tyler proposes an extension to this agreement at a cost of \$62,979 annually for 2018 – 2020. The non-appropriation clause included in the original contract would remain in effect for this extension.

Recommendation

The recommendation is the Board of Trustees authorize management to enter into the three-year contract extension (with the proper non-appropriation clause) for the hosted solution currently being utilized through Tyler Technologies for the period 2018 – 2020 at a total cost of \$188,937 (\$62,979 annually).