



VACANCY ANNOUNCEMENT

*Open to all qualified current
and external applicants*

LIBRARY ASSOCIATE, CREATIVE LIBRARY 21c

(40 hours per week, non-exempt)

Position #170131609

DATE POSTED: April 5, 2019

LOCATION: 1175 Chapel Hills Dr., Colorado Springs, CO 80920

STARTING WAGE: \$17.85 per hour + full benefits (for benefits information, please see: <http://ppld.org/jobs/benefits>)

POSITION HOURS: 40 hours based on the following schedule:

Monday	OFF
Tuesday	Noon – 9 p.m.
Wednesday	9 a.m. – 6 p.m. or 8 a.m. – 5 p.m. (varies)
Thursday	9 a.m. – 6 p.m. or 8 a.m. – 5 p.m. (varies)
Friday	9 a.m. – 6 p.m.
Saturday	9 a.m. – 6 p.m.
Sunday	occasional, 1 p.m. – 5 p.m.

Note: Regular schedule may be subject to minor changes due to required meetings, training events, etc. Also, management may require modifications to a position's schedule, days, times and locations at any time as the needs of the Library District change.

APPLICATION PROCEDURE:

1. Complete a PPLD online application located at ppld.org/Jobs on the Application tab.
2. **Enclose a resume and cover letter. Application will not be considered without both of these documents. Cover letter should address the qualities and skills that make the applicant the most suitable person for the position.**
3. Attachments should be submitted in the following file types: .doc, .docx, .xls, .xlsx, .pdf, .htm
4. If you require an accommodation to complete your job application, please contact the Human Resources Office at (719) 531-6333, Ext. 6086.

CLOSING DATE: Online application materials must be received by **April 22, 2019 at 9:59 p.m. MDT**

CONDITIONS OF EMPLOYMENT:

All selected candidates...

- are required to complete a Department of Homeland Security I-9 Form at the time of hire and must be able to provide acceptable documentation in order to verify his/her legal right to be employed in the U.S. (pursuant to the Immigration Reform and Control Act of 1986). Pikes Peak Library District participates in E-Verify.
- are subject to a full reference and background investigation including verification of identification (including verification of Social Security number using USCIS E-Verify), education, former employment, and criminal history.
- may be uniformly tested for job-related skills and required physical abilities.
- may be required to undergo a physical examination *after* a job offer is extended in order to ensure that the job's physical requirements are met.
- must understand and comply with PPLD's drug-free workplace policy.
- understand and agree that they have been hired at the will of the employer and that employment may be terminated at any time, with or without reason, and with or without notice.

EOE As an **Equal Opportunity Employer**, Pikes Peak Library District does not discriminate on the basis of race, color, religion, sex, age, national origin, disability, pregnancy, sexual orientation including gender expression, genetic information, military status, or any other status protected by law or regulation. It is our intention that all qualified applicants are given equal opportunity and that selection decisions be based on job-related factors. The library reserves the right to hire more than one person per advertised vacancy.

LIBRARY ASSOCIATE, CREATIVE (cont.)

Position Summary It is the mission of the Pikes Peak Library District to seek, engage, and transform lives through library services and resources that enrich individual lives and build community. This position operates in a diverse environment to help fulfill the library's mission by providing access to makerspace and studio services and programs, as well as other services in Library 21c.

Essential Functions

Functions listed are intended only as illustrations of the various types of work performed. The omission of specific duties does not exclude them from the position if the work is similar, related or a logical assignment to the position.

- Provides excellent customer service and maintains a courteous, positive image of the Library; maintains confidentiality in all customer and staff interactions.
- Provides direct public services to customers as they visit the library, call on the telephone, or communicate in a virtual environment. Works combined circulation/service desks by performing all circulation functions.
- Helps patrons to access the makerspaces with software (including Adobe Creative Cloud, 3D modeling software, etc.), hardware (including 3D printers, CNC machine, laser cutter, sewing machines, etc.), and tools, as well as responding to questions about processes and policies.
- Assists patrons in accessing Studio 21c, including equipment check-in and out, reservations of the space, and responding to questions about the studio, equipment, library processes, and policies.
- Assists patrons at the business services, adult services, teen services, and children's services desks.
- May provide support for specialized projects, services, programs, and activities related to divisional goals and needs
- Performs reference, purchase or Interlibrary Loan requests, and readers' advisory services.
- Proficient in the use of library meeting room software for reservations and event creation.
- Assist customers with advanced computer needs, job applications and resume formatting.
- Teaches computer basics or other technology access topics to customers in small groups or one-on-one settings.
- Implements pre-designed programs.
- Promotes library services through tours, demonstrations, talks, and displays.
- Performs other support activities such as troubleshooting basic computer, office, and makerspace equipment, badge making, compiling data, and monitoring/ordering office supplies, and petty cash accountability.
- May act as person-in-charge as assigned; assumes responsibility for safe and effective operation of the library; ensures that security and safety reports are completed accurately and are submitted as required.
- Keeps informed of library and Creative Services information and changes via electronic and written communication and attendance at staff meetings.
- May compile monthly statistical reports.

Additional Duties and Responsibilities

Duties are considered non-essential and include the following:

- May implement pre-designed programs and for adults, teens or children.
- Keeps informed about Library and department information.
- Attends regular department meetings and scheduled all-staff meetings.
- Performs other job-related duties as assigned.

LIBRARY ASSOCIATE, CREATIVE (cont.)

Required Knowledge, Skills, and Abilities

The employee is expected to perform or possess the following:

- Knowledge of the Pikes Peak Library District's policies and procedures and ability to follow them.
- Ability to act as an ambassador of Pikes Peak Library District by promoting its mission and vision to the public.
- Demonstrates knowledge of current library services and trends.
- Ability to effectively organize daily work under general supervision.
- Ability to work effectively as part of a team, demonstrating an excellent customer service attitude.
- Knowledge of basic computer technology and applications and ability to effectively train others.
- Demonstrates flexibility and adaptability to actively support change in order to meet strategic goals and objectives.
- Possesses a desire to learn new technologies.
- Demonstrates excellent verbal and written communication skills; maintains effective relationships with customers, coworkers, and with staff at all levels.
- Demonstrates ability to effectively use applications software, including Microsoft Word, Excel, Access, and Outlook, along with standard office equipment and specialized library software and equipment contained in makerspaces.
- Demonstrates ability to exhibit sound judgment and demeanor in public interactions; thinks and acts appropriately under pressure.
- Demonstrates ability to organize daily work and meet deadlines in a fast-paced, detail-rich environment.

Education and Experience:

1. Requires a Bachelor's degree in any field.
2. Requires a minimum of one year of library experience or other customer service experience (library experience preferred).
3. Requires basic experience with computer equipment and software applications.
4. Bilingual ability is a plus in serving a diverse community.

Physical and Environmental Conditions:

Work is primarily conducted in an office setting that provides comfortable lighting, temperature and air conditions. Position requires the ability to sit and use a computer or standard office equipment for extended periods. Position requires the ability to stand for extended periods of time. Position requires the ability to occasionally reach, bend, climb, twist and squat. Position requires the ability to lift up to 35 pounds. Ability to push a loaded book truck required.

Work environment involves everyday risks or discomforts that require normal safety precautions typical of such places as offices or meeting rooms, e.g. use of safe work place practices with office equipment, and/or avoidance of trips and falls and observance of fire regulations.