



VACANCY ANNOUNCEMENT

*Open to all qualified current staff
and external applicants*

SENIOR LIBRARY ASSOCIATE REGIONAL HISTORY & GENEALOGY

(40 hours per week, non-exempt)

Position # 180130001

DATE POSTED: August 12, 2021

LOCATION: 20 N Cascade Ave., Colorado Springs, CO 80903

STARTING WAGE: \$19.57 per hour - \$24.01 per hour + full benefits (for benefits information, please see: <http://ppld.org/jobs/benefits>)

POSITION HOURS: 40 hours per week per the following schedule:
Tuesday – Saturday : 8 a.m. – 5 p.m.

Note: Regular schedule may be subject to minor changes due to required meetings, training events, etc. Also, management may require modifications to a position's schedule, days, times and locations at any time as the needs of the Library District change.

APPLICATION PROCEDURE:

1. Complete a PPLD online application located at ppld.org/Jobs at the Application Tab
2. Attachments should be submitted online in the following file types: .doc, .docx, .xls, .xlsx, .pdf, .htm
3. **Requires resume and cover letter. Applications will not be considered without a resume and cover letter.**
4. If you require an accommodation to complete your job application, please contact the Human Resources Office at (719) 531 - 6333, ext. 6380.

CLOSING DATE: Online application materials must be received by **August 30, 2021 at 9:59 p.m. MDT**

CONDITIONS OF EMPLOYMENT:

All selected candidates...

- are required to complete a Department of Homeland Security I-9 Form at the time of hire and must be able to provide acceptable documentation in order to verify his/her legal right to be employed in the U.S. (pursuant to the Immigration Reform and Control Act of 1986). Pikes Peak Library District participates in E-Verify.
- are subject to a full reference and background investigation including verification of identification (including verification of Social Security number using USCIS E-Verify), education, former employment, and criminal history.
- may be uniformly tested for job-related skills and required physical abilities.
- may be required to undergo a physical examination *after* a job offer is extended in order to ensure that the job's physical requirements are met.
- must understand and comply with PPLD's drug-free workplace policy.
- understand and agree that they have been hired at the will of the employer and that employment may be terminated at any time, with or without reason, and with or without notice.

EOE As an **Equal Opportunity Employer**, Pikes Peak Library District does not discriminate on the basis of race, color, religion, sex, age, national origin, disability, pregnancy, sexual orientation including gender expression, military status, or any other status protected by law or regulation. It is our intention that all qualified applicants are given equal opportunity and that selection decisions be based on job-related factors. The library reserves the right to hire more than one person per advertised vacancy.

SENIOR LIBRARY ASSOCIATE – REGIONAL HISTORY & GENEALOGY (cont.)

Position Summary: Operates in a diverse environment to help fulfill the Library's mission by collaborating with community members to place themselves into the Pikes Peak Region's story. This includes connecting historic resources to community members, documenting community stories, working with historically underrepresented communities and cultures, and conducting community outreach. The position provides regular patron service at the library.

Essential Functions

Functions listed are intended only as illustrations of the various types of work performed. The omission of specific duties does not exclude them from the position if the work is similar, related or a logical assignment to the position.

- Plans, creates, and delivers District-wide community programs; creates program materials/handouts to promote programs; orders program supplies; and trains program volunteers.
- Provides oversight to District-wide events and services with Librarian/Director direction.
- Bolsters efforts to work with and highlight historically underrepresented communities and cultures.
- Engages in outreach and off-site programming to expand visibility and develop partnerships between the library and community in conjunction with Pikes Peak Library District's communications and marketing initiatives.
- Fosters partnerships with community groups, community members, and cultural organizations to develop community-centered projects relating to community histories, cultures, and experiences.
- Creatively help patrons and staff identify relevant regional history and genealogy materials concerning historically underrepresented communities and cultures.
- Develops and implements programs to document and collect community members stories (for example- oral history).
- Advocates for the community during Regional History and Genealogy planning sessions and meetings.
- Provides excellent customer service and maintains a courteous, positive image of the Library; maintains confidentiality in all patron and staff interactions.
- Provides increasingly complex direct public services to patrons as they visit the library, call on the telephone, or communicate in a virtual environment.
- Provides more advanced reference assistance.
- Provides guidance and training to other staff or volunteers and takes a lead role in volunteer selection and placement, as assigned by supervisor.
- Provides support for specialized projects, services, programs, and activities related to Regional History and Genealogy strategic goals and objectives.
- Utilizes tools like videos and podcasts to reach a broad audience.
- May create and maintain social media platforms to showcase events, programs, and services in conjunction with Pikes Peak Library District's Communications Department.

Additional Duties and Responsibilities

Duties are considered non-essential and include the following:

- Performs other support activities such as troubleshooting computer and office equipment, compiling data, and monitoring/ordering office supplies.
- Acts as person-in-charge as assigned; assumes responsibility for safe and effective daily operation of the library in the absence of a supervisor; ensures that security and safety reports are completed accurately and submitted as required.

SENIOR LIBRARY ASSOCIATE – REGIONAL HISTORY & GENEALOGY

- Keeps informed about library and department information.
- Attends regular department meetings and scheduled staff meetings.
- Performs other job-related duties as assigned.

Required Knowledge, Skills, and Abilities

The employee is expected to perform or possess the following:

- Knowledge of the Pikes Peak Library District's policies and procedures and ability to follow them.
- Ability to act as an ambassador of Pikes Peak Library District by promoting its mission and vision to the public.
- Demonstrates knowledge of current community interests and opportunities in El Paso County.
- Ability to work independently and effectively organize daily work under general supervision.
- Knowledge of more complex computer technology and applications and ability to effectively train others.
- Ability to work as part of a team, demonstrating an excellent customer service attitude and meet deadlines in a fast-paced, detail-rich environment.
- Demonstrates flexibility to actively support change in order to meet strategic goals and objectives.
- Demonstrates excellent verbal and written communication skills; maintains effective relationships with patrons, coworkers, and with staff at all levels.
- Demonstrates ability to effectively use applications software, including Microsoft Office 365, OneDrive, Teams, Word, Excel, Outlook, and Zoom, along with standard office equipment.
- Demonstrates ability to exhibit sound judgment and demeanor in public interactions; thinks and acts appropriately under pressure.

Education and Experience:

1. Requires 4 years applicable work experience or a Bachelor's Degree; Bachelor's Degree preferred.
2. Requires a minimum of two years of customer service experience or library experience.
3. Requires experience with computer equipment and software applications.
4. Bilingual ability is a plus in serving a diverse community.

Physical and Environmental Conditions:

Work is primarily conducted in an office setting that provides comfortable lighting, temperature and air conditions. Position requires the ability to sit and use a computer or standard office equipment for extended periods. Position requires the ability to stand for extended periods of time. Position requires the ability to occasionally reach, bend, climb, twist and squat. Position requires the ability to lift up to 35 pounds. Ability to push a loaded book truck required.

Work environment involves everyday risks or discomforts that require normal safety precautions typical of such places as offices or meeting rooms, e.g. use of safe work place practices with office equipment, and/or avoidance of trips and falls and observance of fire regulations.