Connecting to the PPLD Wireless Network: Macs
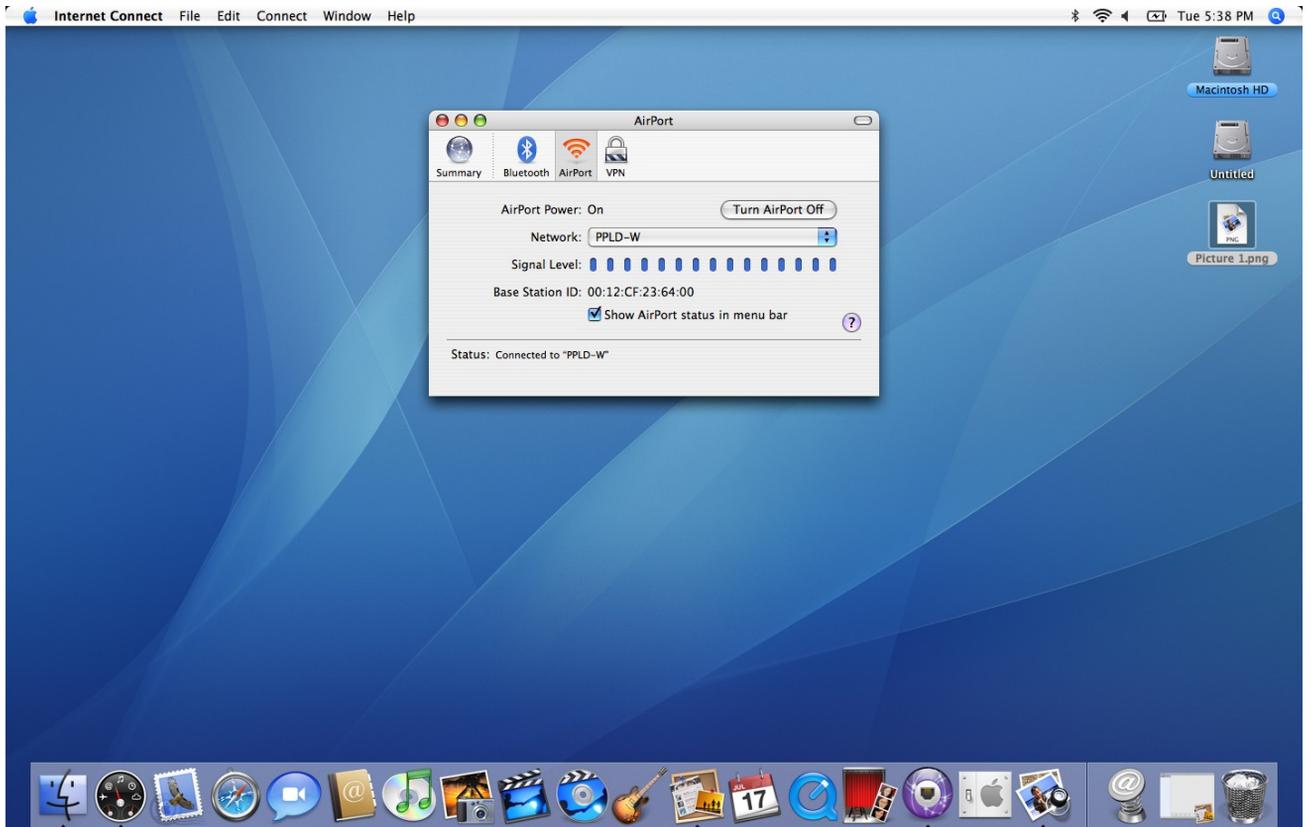
Use the *Internet Connect* icon to open your wireless connection settings. If the laptop doesn't automatically find and connect to the *PPLD-W* network, type in *PPLD-W* as the network name and click *OK*.
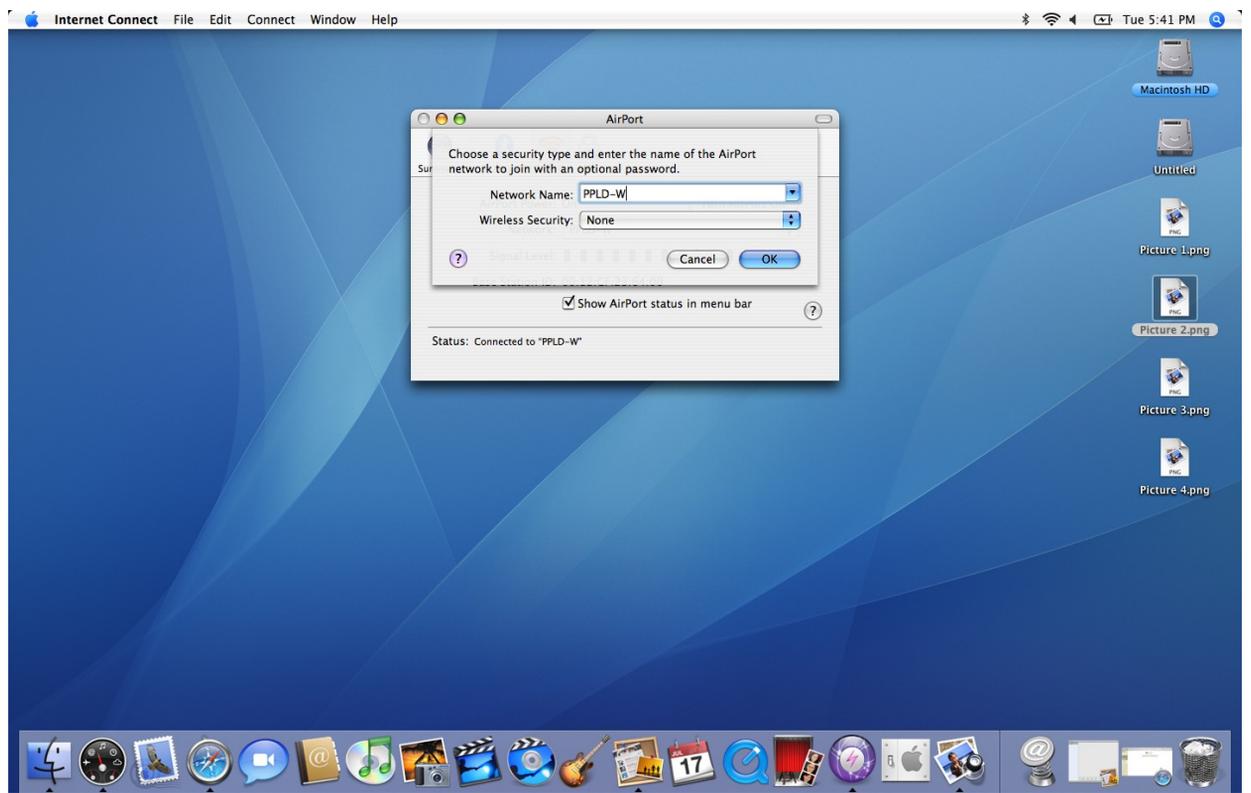
Once you are connected to the PPLD-W network, open Safari. You will receive a prompt indicating Safari cannot verify the identity of the website – you will need to click "continue" to log on to the PPLD wireless network.
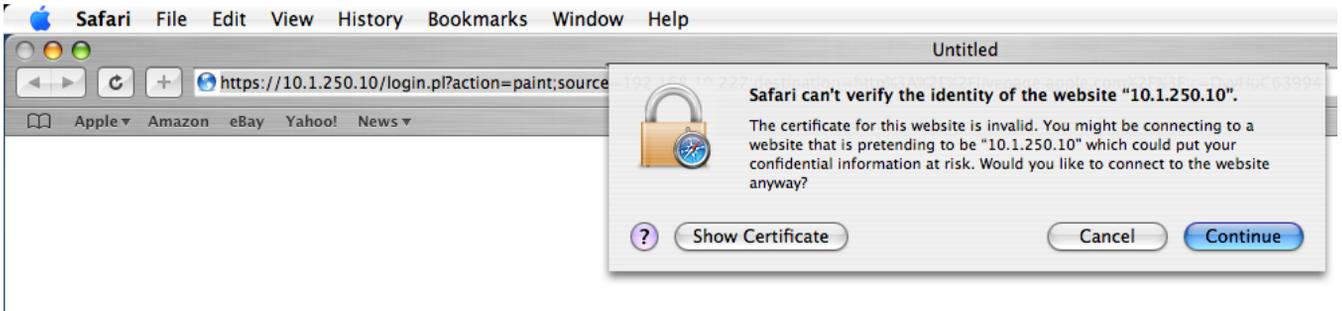
The PPLD Welcome site will come up and you can log on with your PPLD library card number and PIN to access the Internet.
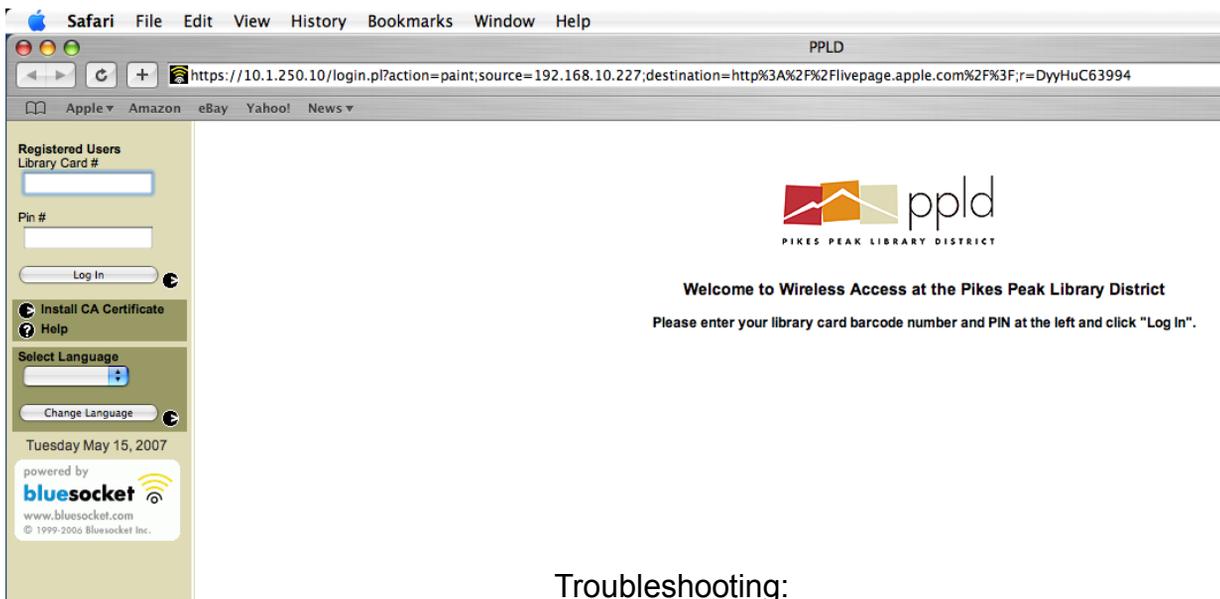
Troubleshooting:

Please note that the Library cannot assist you with your laptop or configuration. The Library cannot accept the liability of handling your equipment.

1.   If you cannot connect to the network, you may need to release the IP address on your laptop to obtain an IP address associated with the PPLD-W network. Please ask staff for the instructions depending on your OS.

2.   If you can connect to the PPLD-W network, but cannot bring up the logon site, your Internet security and/or firewall settings may be blocking access to it.

3.   At times, it may take longer to log on depending on the number of users on the network.

4.   PPLD eBranch items cannot be downloaded on to the laptop while using the PPLD wireless network.